



11 October 2021

Dear Valued Customer,

NOTICE OF FIRE INCIDENT IN THE PORT OF RICHARDS BAY

Please be advised that the Port of Richards Bay experienced a major fire incident on the main import conveyor (conveyor route G02) at around 22h00 on the 6th of October 2021 which resulted in the route collapsing.

The fire incident affected Coking Coal out-loading operations, Alumina and Petcoke out-loading operations as well as Rail bottom discharge operations.

Business Continuity plans were activated accordingly with engagements on alternate solutions being discussed directly between TPT and the affected customers.

Investigations are currently under way.

Kindly be assured that TPT is working diligently to mitigate and minimize any negative impact that this incident might have within the Richard's Bay operational space.

Yours sincerely,

Capt. Neil Chetty

Managing Executive

Richards Bay 11/10/2021

Transnet SOC Ltd
Registration Number
1990/000900/30

2nd Floor
Waterfall Business Estate
9 Country Estate Drive
MIDRAND
1662

P.O. Box 72501
Parkview, Johannesburg
South Africa, 2122
T +27 11 308 3001
F +27 11 308 2638

Directors: Dr PS Molefe (Chairperson) PPJ Derby* (Group Chief Executive) UN Fikelepi ME Letlape DC Matshoga Dr FS Mufamadi AP Ramabulana GT Ramphaka LL von Zeuner
NS Dlamini* (Group Chief Financial Officer)
*Executive

Interim Group Company Secretary: Ms S Bopape

www.transnet.net

"This letterhead contains personal information as defined in the Protection of Personal Information Act, No. 4 of 2013 (the "Act"). The signatory consents to the processing of his/ her personal information and is obliged to handle other data subject's information in accordance with the requirements of the Act".

TRANSNET HAS A 'ZERO GIFTS' POLICY. NO EMPLOYEE IS ALLOWED TO ACCEPT GIFTS, FAVOURS OR BENEFITS